



## ORAL HEALTH

Awareness of the program continues to spread throughout the White Mountain Apache service area. NCPHSD will continue to provide outreach as well as look for opportunities to work with the communities to provide the service. As part of its program NCPHSD is following up with children who have been screened and found to have a possible urgent dental problem. Parents are informed of the child's need to have an appointment with a dentist as soon as possible. NCPHSD Oral Health Educator attempts to contact the parent in order to determine if the appointment was made and services received for the child. This process has been difficult due to parent phones not being in service and the parent's inability to receive dental appointments. The White Mountain Apache FTF Council is aware of the difficulty of receiving dental appointments. For example, 6 children were seen this quarter who were found to be Urgent. Of those 6, 1 phone was not in service, 1 was no answer, 1 has not been seen by a dentist and 3 are being seen by a dentist. NCPHSD continues to work with agencies in the communities to provide awareness through attendance at community events.

## REACH OUT & READ

The White Mountain Apache Tribe (WMAT) ROR Regional Coordinator (Pam Flake) and Outreach Assistant (Paula Hoyt) continue to conduct successful outreach activities this quarter which included:

- Held book drives at Taylor and Snowflake Intermediate School and, as a result, donated 250 gently used books for use in the pediatric waiting areas at the Whiteriver and Cibecue IHS.
- Participated in in-service trainings for nurses at the Whiteriver and Cibecue IHS and led group discussions to get staff input as to how to increase the efficiency of tracking book distribution numbers, as well as discussions regarding the further promotion of parent-child reading (e.g. framed photos of parents reading to their children on clinic bulletin boards).
- Oriented Christine Mattson (the new on-site ROR Coordinator at the Whiteriver IHS) to the ROR program, including the Myror database, and initiated discussions about the future CME training for this contract year.

- Communications with new pediatric healthcare providers at the Whiteriver and Cibecue IHS to encourage them to complete the required, CME accredited on-line ROR training.
- Met with Pearl Kloac (the former on-site ROR Coordinator at the Whiteriver IHS) to discuss her desire for continued involvement in coordinating the ROR program at the clinic; *no decision was made and further discussion will occur.*

## **FAMILY SUPPORT – CHILDREN WITH SPECIAL NEEDS**

During this quarter of SFY14, the Family Support-Children with Special Needs has hired the second Parent Coaching nurse that will spend 80% of his time dedicated to the program and also the hiring of an administrative assistant that will assist with this grant.

A challenge of this strategy is obtaining valid referrals, the chart review from Head Start is still continuing with hopes of identifying more children that are in need of services. The game plan for this barrier is to explore the option of a one to one meeting with other organizations to assist with receiving valid referrals.